

ALI AHMAD



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SUMMARY

Experience of 6+ years as a project manager in the IT industry, with expertise in Software Development Lifecycle (SDLC) and stakeholders' management. Focus of my career has been the management of software and digital development projects. With a hands-on experience as a project manager, communication with clients/stakeholders and a technical team is one of my core skills.

WORK EXPERIENCE

Head of Project Management

July 2025 - Present

Tech Dimensions is a global digital consultancy firm providing Project Management services for clients in software development, banking, IT, and eCommerce sectors.

Key Responsibilities & Achievements:

- End-to-End Project Delivery: Overseeing the complete software development life cycle (SDLC) for a variety of high-impact projects, from requirement gathering and resource planning to deployment and post-launch support.
- Agile Transformation & Adoption: Spearheading the transition to Agile methodologies (Scrum, Kanban, etc.), optimizing project timelines, and increasing delivery predictability and team collaboration.
- Cross-Functional Collaboration: Facilitating collaboration between product owners, developers, QA teams, and business stakeholders to ensure projects meet business objectives and quality standards.
- Risk Management: Proactively identifying, assessing, and mitigating project risks related to software development, ensuring that potential blockers are addressed swiftly to keep projects on track.
- Budget and Resource Management: Managing project budgets and resource allocations effectively, ensuring optimal utilization and timely project delivery within scope and budget.
- Quality Assurance & Continuous Improvement: Implementing robust QA processes, conducting regular code reviews, and fostering a culture of continuous learning to ensure high-quality deliverables.
- Client Stakeholder Management: Regularly engaging with clients to manage expectations, provide project updates, and ensure the successful delivery of software products that align with their strategic goals.

Soft Pyramid LLC is a provider of technology solutions, specializing in custom software development, digital transformation, and system integration.

Key Responsibilities & Achievements:

- Managing end-to-end project lifecycles, ensuring delivery within scope, timeline, and budget while adhering to project management best practices.
- Acting as the primary contact between clients, technical teams, and stakeholders, aligning project objectives, expectations, and communication strategies.
- Conducting detailed budget forecasting, resource allocation, and cost management, ensuring optimal resource utilization and cost efficiency.
- Facilitating Agile processes, including sprint planning, daily stand-ups, and retrospectives, fostering team collaboration and continuous improvements.
- Identifying, assessing, and mitigating project risks and issues, ensuring smooth and successful project delivery and maintaining continuous progress.
- Leading and coordinating cross-functional teams, driving effective collaboration, enhancing team productivity, and ensuring alignment with project goals.
- Developing comprehensive project documentation and providing regular, clear updates to stakeholders, ensuring transparent communication and accountability.
- Delivering training on project management tools, processes, and methodologies, empowering team members and stakeholders with the knowledge for successful project execution.
- Collaborating with clients to define project requirements, crafting actionable plans and providing clear direction for project execution.
- Supporting business development efforts by assisting in the creation of proposals, estimating costs, and determining timelines for new opportunities, contributing to business growth and project acquisition.

Senior Project Manager, Tech Dimensions, Auckland**Jan 2022 - April 2024**

Tech Dimensions is a global digital consultancy firm providing Project Management services for clients in software development, banking, IT, and eCommerce sectors.

Key Responsibilities & Achievements:

- Directed multi-disciplinary teams to deliver complex software and digital transformation projects, ensuring alignment with business goals, and consistently exceeding client expectations.
- Developed and executed comprehensive project plans, including timelines, budgets, and resource allocation, ensuring projects were delivered on time and within budget.
- Managed stakeholder relationships across the software, banking, IT, and eCommerce sectors, ensuring clear communication, transparency, and alignment throughout the project lifecycle.
- Led Agile processes, guiding teams through iterative sprints, and improving project delivery efficiency by reducing lead times and ensuring continuous improvement.
- Successfully mitigated risks and resolved issues, leading to high client satisfaction and long-term relationships with clients.

Nearpeer is an EdTech platform offering online courses and resources for exam preparation, including CSS, MDCAT, and FSc. It provides interactive learning through video lectures, live sessions, and AI-driven tools, serving over 2.3 million enrollments.

Key Responsibilities & Achievements:

- Led end-to-end management of educational technology projects, driving them from conceptualization to successful implementation.
- Collaborated closely with cross-functional teams, including education experts, developers, and designers, to deliver user-friendly and impactful learning solutions.
- Employed Agile methodologies to ensure flexibility and adaptability in meeting evolving needs within the educational technology space.
- Delivered innovative features such as AI-driven learning tools and personalized learning experiences that significantly boosted student engagement and performance.
- Spearheaded the development and deployment of live sessions and interactive course materials, which resulted in a 65% improvement in student scores and enhanced user satisfaction.
- Managed client relationships and stakeholder communications, ensuring all project objectives aligned with educational goals.

Coordinated multiple development projects, ensuring timely delivery within scope and budget. Acted as a liaison between the project manager and technical teams, using Agile and Waterfall methodologies. Managed project documentation, conducted risk assessments, and contributed to process improvements for better team collaboration and project execution.

SKILLS

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|---|-----------------------------|
| • Project Management | • Project Schedule Planning |
| • Project Coordination | • JIRA/Confluence Expertise |
| • Change Management | • SQL Expertise |
| • Scrum Master | • Stakeholders Management |
| • Business Requirements Documentation | • Risk register Management |
| • Functional Requirements Documentation | • Requirements Management |
| • Agile Expertise | • Tasks Prioritisation |
| • User Journey Mapping | • Requirement Elicitation |
| • API Implementation | • Test Cases Development |

Softwares / Tools

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|---------------------|--------------------|-------------------|
| • Microsoft Project | • Microsoft Office | • Git |
| • JIRA | • Power BI | • Notion |
| • Asana | • Slack | • Miro |
| • Trello | • Airtable | • Zoho Projects |
| • Monday.com | • Lucidchart | • Confluence |
| • ClickUp | • Microsoft Visio | • Microsoft Teams |

Professional Qualification

Bachelor of Science (Hons) in Economics - Govt. College University Lahore
Specialization in Entrepreneurship & SME Management.

(2019 - 2023)

Certifications

- Google Project Management: Professional Certificate

(2022 - 2023)

Honors & Awards

- **Roll of Honour** - Best Debater, GC University Lahore
 - **Best English Debater** - Government of Pakistan
 - **Best English Essay Writer** - Government of Punjab
 - **Best Speaker of Pakistan** - Government Post Graduate College, Jhang
 - **Best Speaker of Pakistan** - Government Post Graduate College, Bhakar
 - **Best Debater of Pakistan** - Government College, Chakwal
 - **Best English Speaker of Pakistan** - FC College, Lahore
 - **Best Declaimer of Year** - Govt of China.
 - **Best Performer of Punjab** - GCDC, Lahore
 - **Best Speaker of the Year** - GCUDS, Lahore
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Languages

- English - The Pearson Test of English (PTE) 84/90 (**IELTS 8.5**)
 - Urdu - Native
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